

MEASURES OF THE CABINET MEMBER FOR HOUSING, CULTURE AND LEISURE - ECONOMY & COMMUNITY DEPARTMENT (up to the end of Quarter 1 2018/19, July 2018)

1. Healthy Living and Sports Programmes

Measure	2015-16 Performance	2016-17 Performance	2017-18 Performance	2018-19 Performance (Quarter 1)	Observations on the performance
% of 11 year old children who have attained the National Curriculum Standard	82% July 2015 75% Wales	78% July 2016 (will not be shared on Wales level from now on)	83% July 2017	85% July 2018	Very satisfied with the progress. Good work is undertaken at Bro Dysynni.
% had improved their quality of life score with support from the Exercise Referral Team	59%	66%	68%	56%	No problems anticipated with this measure as performance is improving.

2. Healthy Living Centres

Measure	2015-16 Performance	2016-17 Performance	2017-18 Performance	2018-19 Performance (Quarter 1)	Observations on the Performance
Number of leisure centre visits per 1,000 of the population	10,278	11,010	9,968	2,402 (17/18 2,235)	Compared to Q1 17/18, the performance has improved. Similar performance to 15/16. Work is ongoing to maximise the number of visits recorded and care needs to be taken when providing additional Kiosks.
Customer Satisfaction with the provision and quality of the leisure centres	-	89.36%	88.15%	89.54%	A slightly higher performance than 17/18 but a problem had arisen when distributing electronic questionnaires, therefore the measure is based on 496 paper questionnaires for the time being. We will update the figure in time for the next Panel meeting. A selection of customer comments can be seen below.

3. Archives Service

Measure	2015-16 Performance	2016-17 Performance	2017-18 Performance	2018-19 Performance (Quarter 1)	Observations on the Performance
Customer Satisfaction	-	-	96%	94%	

4. Libraries Service

Measure	2015-16 Performance	2016-17 Performance	2017-18 Performance	2018-19 Performance (Quarter 1)	Observations on the Performance
Number of loaned items	-	-	473,255	113,389	During quarter 1, we were in the process of closing four libraries and, consequently, one-off loans were provided for local organisations. Considering this, the performance of Quarter 1 is very encouraging and demonstrates stability.
Number of visits	-	-	346,567	5386	Visitors are counted for each library via a mechanical method (staff counting) four times a year. Unfortunately, the trend shows fewer users - taking into consideration the dependability of the recording method.

5. Youth Service

Measure	2015-16 Performance	2016-17 Performance	2017-18 Performance	2018-19 Performance (Quarter 1)	Observations on the Performance
The number of individuals who are members of the Youth Service	-	-	5638		Quarter 1 reports on the 2017/18 as a whole - end of the academic year
Number of accreditations that young people receive	-	-	991		As above

through the service					
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